

1. Operating System Requirements:

- Microsoft Windows XP Home/Pro
- Microsoft Vista (make sure your Windows Vista protected mode is OFF)
- Microsoft Windows Media Player 9.0 or later (This version of the player is installed by default on all current Windows Operating Systems (OS))
- Mac 10.4 & higher

2. Hardware System Requirements:

- PC with Pentium® 4 1.4 GHz or AMD Athlon™ 1GHz or higher processor required for Logitech QuickCam
- 256MB RAM (512 MB recommended)
- 1024 X 768 or higher-resolution video adapter and color monitor (If view obstructed in any manner press F11 for full-screen display)

3. Internet Connection System Requirements:

High-speed broadband connection

4. Browser Requirements:

Mozilla Firefox 3.0.8 or greater (recommended)
Microsoft Internet Explorer 7.0 or greater

5. Plug-in Requirements:

- Adobe Flash Player 10 or later, available for download [here](#).

Make sure you are using the correct Flash Player. If you prefer to use the Internet Explorer Browser, use this browser to download the Flash Player. If you prefer to use the Mozilla Firefox browser, use this browser to download the Flash Player. The Adobe Flash site will automatically detect the browser you are using and offer the correct version of Flash for that browser.

6. Browser/Security Settings:

- You need to set your security settings to default (medium).
- Allow pop-ups from attainresponse.com (this is a browser setting and additionally can be a setting within third-party pop-up blocker tools).

7. Video Device

You need at least 1 recording video device (Video-for-Windows device) installed and available on the system for normal operation. We STRONGLY RECOMMEND that you check the webcam manufacturer's website and download the latest available drivers for the device.

8. Audio Device

You need at least 1 recording audio device (Wave-In device) installed and available on the system for normal operation. Make sure you have a sound card installed in the computer and that you have the proper audio recording device selected.

9. System Updates

We require the installation of ALL service packs and critical updates for your computer from the Microsoft Windows Update Web site, as well as any non-critical updates related to the Microsoft .NET Framework, Windows Media Player and DirectX.